

BRIAN ANDERSON

WEB DEVELOPER

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Skills

HTML 5

CSS 3

Javascript

HTML Emails

OSX

Windows



Education

BBA in Computer Information
Systems, 2013

Eastern Michigan University



Experience

Implementation Specialist

Impartner (aquired **Amplifinity** in 2019) *June 2016 - April 2020*

Setup and configure web-based referral software for clients.

Use HTML and CSS to customize default templates for the applications web pages.

Work with client success team, and the development team to find solutions to unique client needs.

Configure proprietary Salesforce Connector.

Use Photoshop software, to make changes to client assets, when needed.

Constantly assess the proprietary CMS and control room and recommend updates to improve internal and external usability.

Regularly Update HTML based emails to meet changing Gmail and Outlook standards.

Use JavaScript, HTML, and CSS to create new navigation system for clients.

Youth and Adult Services Supervisor

Ann Arbor District Library *September 2012 - March 2016*

Create and manage a schedule for over 100 staff members, including regular shifts, programing, special events, and various other employee obligations using Schedule Source software.

Work closely with various departments to ensure good communication, resolve interdepartmental problems, and ensure schedule accuracy.

Directly responsible for supervising a team of approximately 70 full and part time employees, across 5 locations, including mentoring team members to assist them in accomplishing their career goals, and overseeing improvement plans.

Documentation Shared Service Center Manager

Panalpina (Now **DSV**)

August 2011 (December 2004) - September 2012

Managed a small team of Ocean Export Documentation Agents to provide all ocean export documentation needs for the Midwest region.

Communicated regularly with the Information Technology department about challenges to documentation process and tools.

Provided monthly productivity reports to upper management by pulling data from proprietary databases, and using Microsoft Excel to refine the data.

Ocean Export Agent

Panalpina (Now **DSV**) *December 2004 - September 2012*

Responsible for booking and arranging transport for ocean exports for local customers shipping internationally.

Assisted customers with collecting information for customs clearance at destination port.

Reviewed and submitted data to the U.S. Census Bureau for customers.

Reviewed documentation for hazardous shipments.